

March 6, 2020

Good afternoon staff,

Our COVID-19 Response Team (listed below) is continuing to closely monitor developments regarding the Coronavirus and we have some updates and resources to share. These should help support you as well as help you respond to our membership and communities, particularly about the impact on our programs and events.

- We have created a specific email address to share with members so that we can ensure we document and respond to their concerns. Please let members know that they can send their questions to COVID19@girlscoutsla.org.
- We have also developed [talking points and FAQs](#) for you to use in responding to our membership, as well as to use in your own communities located [here](#). Refer to this document often as it will be updated as we receive information.

Additionally, resources and informational documents have been distributed to each office and service center to be posted in an accessible area for all employees. These resources include “COVID-19 Quick Guide” and CAL/OSHA worker protection guidance. If you don’t know where to find these documents in your office, please check with your service center’s customer care team member.

Also, for staff who have selected Cigna as their health insurance provider, please see the [Cigna information and resources here](#) that are specifically about your coverage.

And finally, as you may know, this week Governor Newsome declared a state of emergency in California in response to the COVID-19 Coronavirus. Although this can sound a bit scary, please note that to date there has been no threat escalation. When a city or state declares a State of Emergency it allows them to apply for federal funds. This is an ideal move for our state as a financial preventive measure.

Again, we are working diligently to ensure your safety. Look for more updates from me and the response team regarding preventive measures at our offices as well as updates on our events and services.

Thank you,

Theresa Edy-Kiene

COVID-19 Response Team

Theresa Edy-Kiene
Denise Nowack
Natalie Farrar Adams
Brenda Zamzow

Anne Marie Hand
Christy Hodson
Joanne Matthew
Jennifer Palmer

Megan Rich
Tina Kotin-Savitch
Kenya Yarbrough