

Cookie Frequently Asked Questions

The cookie season is a very visible time for Girl Scouts, and as a representative, you may get asked a few questions. Below are suggested responses. If you do not feel prepared to answer, refer customers to customercare@girlscoutsla.org.

Why don't you have ____ cookies?

If we don't carry a certain cookie, it's likely because the bakery connected to our council does not produce or no longer produces that cookie (e.g., Lemonades come from the other Girl Scout Cookie baker).

Where do the cookie proceeds go?

Troops use their cookie money for activities, field trips, service projects, and materials. A portion also goes back to the local Girl Scout council (a nonprofit) to support girl and volunteer programming.

Why are the premium cookies more expensive?

The gluten-free Toffee-tastic and premium S'mores cookies are \$1 more due to the expensive nature of the ingredients, separate baking process, and additional distribution costs.

Did the price of a package go up?

No, the price of the classic favorites did not increase from \$5. The premium and gluten-free varieties are \$6.

Do other areas sell their cookies at different prices?

Yes, each Girl Scout council determines the price of their cookies. Prices vary nationwide.

Do you have a new cookie?

Yes, it is called the Adventurefuls. It is an indulgent brownie-inspired cookie with caramel-flavored creme and a hint of sea salt.

Do you use palm oil or GMOs?

Palm oil is an ingredient found in the majority of baked snacks sold in the United States. GSUSA's licensed bakers tell us it continues to be necessary to use palm oil in our cookies to ensure their shelf life, to bring you the highest quality products, and to serve as an alternative to trans fats. While we continue to explore other alternatives, at this time, there are no viable or readily available alternatives on the market.

Can I donate to Girl Scouts instead of buying cookies?

Yes! Through our Cookies for the Community program, customers can donate cash to send cookies to servicemembers or to partner charities. A donation can be of any size; it does not have to be the price of a package.

Have the cookies gotten smaller?

No, Girl Scout Cookies are the same size and weight per package.

Are you selling cookies online this year?

Yes. With The Digital Cookie online program, girls can learn about goal setting, communication, and send secure emails to customers to receive online orders and Cookies for the Community (C4C) donations. Customers pay online, whether they request girl delivery or to have them shipped directly from the baker.

How do I get my daughter into Girl Scouts?

Visit our website at girlscoutsla.org; call 213-213-0123; or email join@girlscoutsla.org.

What do you do with your leftover cookies?

Cookies that don't go to a customer are donated through the Cookies for the Community program. Many troops give their extra boxes to local charities.

Does Girl Scouts have a relationship with Planned Parenthood?

No. Girl Scouts of the USA—which includes Girl Scouts of Greater Los Angeles—does not have a relationship or partnership with Planned Parenthood.

Does Girl Scouts of Greater Los Angeles (GSGLA) allow transgender children to join Girl Scouts?

Girl Scouts values diversity and is an all-inclusive organization that welcomes all girls.

Does Girl Scouts have a relationship with Boy Scouts?

Girl Scouts of the USA and Boy Scouts of America were founded separately, incorporated separately, and have existed as two completely separate and distinct organizations for more than a century. That has not changed, nor will it ever.

What does the Boy Scouts decision to open its membership to girls in some of its programs mean for Girl Scouts?

It means that Girl Scouts will continue its 110-year track record of developing leaders in an all-girl, girl-led, and girl-friendly environment where girls thrive. We are the best leadership development program for girls in the world.

Why are the S'mores & Lemon-Ups packages soft pack?

Our cookie company decided to package these cookies in a soft package, reducing the materials used and package size.

For questions that you do not feel prepared to answer, refer customers to customercare@girlscoutsla.org. Customers can call the 1-800 number on the cookie package to provide cookie feedback. Please refer to our website for all FAQs.