

## **Mandated Reporter Training (MRT) FAQ's**

### **Training Platform**

- Previously, the preferred MRT was offered by the state. However, the state now charges for certificates. The new MRT course in GSGLA was created to offer a cost-free option.
- The new gsLearn MRT is entitled “611 Girl Scouts Child Abuse and Neglect Prevention” and is now the preferred MRT course.
- The gsLearn MRT will take approx. 2.5 hours to complete.
- Certificates obtained by completing the gsLearn MRT should be accepted by other organizations that accept externally obtained certificates.
- For instructions on accessing the new course, please see the [“Accessing gsLearn Mandated Reporter Training”](#) document.

### **Externally Obtained Certificates**

- Externally obtained (e.g. through work or other youth organization) certificates will still be accepted.
- Previously, certificates were uploaded via an eForm. Moving forward, these certificates will also be uploaded directly into gsLearn.
- External certificates that are uploaded will keep the expiration date on the certificate.
- For instructions on how to upload externally obtained certificates, please see the [“Accessing gsLearn Mandated Reporter Training”](#) document.

### **Tracking and Compliance**

- Those who are currently MRT compliant will be marked as such in gsLearn.
- Those who are currently compliant will not be required to complete the gsLearn MRT until their current certificate expires.
- Since the training will now be in gsLearn, some MRT compliance information will be available in Looker. However, SUMs will still receive the weekly compliance reports via Dropbox.
- Those with expired certificates or those still needing certificates will be notified by GSGLA by the end of November 2024 and will be sent the instructions for the training.
- GSGLA will continue to track expired certificates and will contact those who are out of compliance.
- For questions regarding compliance status, please contact [livescan@girlscoutsla.org](mailto:livescan@girlscoutsla.org).
- For all other questions, please contact [customercare@girlscoutsla.org](mailto:customercare@girlscoutsla.org).