

## ***Returns/Exchanges/Troop-to-Troop Transfers***

- Troops may exchange damaged product at a GSGLA service center/community center, but only for the same variety. Contact your Service Unit Fall Product Chair (SUFPC) if you encounter damaged items. Remember, melted product is not considered damaged and is your financial responsibility.
- There are no returns. Troops are financially responsible for all products ordered.
- There are no exchanges with GSGLA (except damages). Troops may work with their SUFPC to facilitate troop-to-troop transfers. Troops must notify their SUFPC of transfers out of your service unit in order for them to be logged in M2OS.
- Troops may transfer product to another troop in M2OS by following the instructions in the *Troop M2OS Manual*.