

# Guidelines and Consequences

All girls and troops must follow the guidelines found in the following documents:

- *Parent/Guardian Permission and Responsibility Agreement*
- *Family Guide*
- *This Troop Guide*
- Any other published communication

The guidelines are put in place for girl safety and to ensure a successful, fair, fun, and safe cookie season. There will be consequences for those that do not follow the rules.

## Consequences

Girl Scouts and/or troops can be penalized by having one or more of the following consequences enforced:

- Removal of the highest reward level earned.
- Reduction in troop proceeds or opt out proceeds.
- Reduction in packages sold for girl and/or troop.
- Forfeiture of girl and/or troop proceeds/rewards.
- Loss of future boothing opportunities.

Most common examples of behaviors to avoid are as follows. NOTE: This is **NOT** an exhaustive list, only a few examples. **If it is not listed as an approved selling technique in this guide, ask your Service Unit Cookie Program Chair (SUCPC) for guidance.**

- Selling cookies before Go Day.
- Selling cookies for the incorrect price.
- Selling cookies outside of authorized areas. For example:
  - Selling on a sidewalk, street corner, or in a parking lot
  - Conducting a walkabout in a commercial/business area
  - Selling in front of or on a school or college/university campus (walkabout)
- Selling at a booth location/store not scheduled for your troop in eBudde and/or without first submitting and receiving a special request approval.
- Girls selling or delivering cookies alone.
- Boothing with the incorrect girl/adult ratio or inappropriate behavior at a booth location, including leaving trash at the site.

## Application of Consequences

If a consequence needs to be applied, it will be decided by the SUCPC, Product Programs Manager and/or Sr. Director of Retail & Product Programs. The weight of the consequence will be based on the guideline(s) broken, impact to others, safety, and if one or multiple infractions were made. Decisions about consequences will be kept confidential and **will not be shared** with anyone other than the SUCPC and Product Programs staff to maintain the Girl Scouts' privacy.

## Assume Good Intent

- If you see someone not following the rules:
  - Report the behavior to your SUCPC. Include troop number, date, time and place, who was there, and what was occurring.

- DO NOT take pictures or videos of the concerning behavior.
- Refrain from actively looking for problems.
- Trust in the process—**troops/girls not following the rules will be addressed appropriately.**