

Rules and Consequences

All girls and troops must follow the rules and guidelines listed on the Parent/Guardian Permission and Responsibility Agreement, the Parent Cookie Conduct Agreement, in the Family Guide, and in this Troop Guide. The rules are put in place for girl safety and to ensure a successful, fair, fun, and safe cookie season. There will be consequences for those that do not follow the rules.

Consequences

If girls and/or troops are not selling in accordance with the established rules, girls and/or troops can be penalized by having one or more of the following consequences enforced:



- Removal of the highest reward level earned
- Reduction in troop proceeds or opt out proceeds
- Reduction in packages sold for girl and/or troop
- Forfeiture of girl and/or troop proceeds/rewards
- No future boothing

Most common examples of rules or regulations not complied with are as follows. NOTE: This is **NOT** an exhaustive list, only a few examples. **If it is not listed as an approved selling technique in this Guide, ask your SUCPC for guidance.**

- Taking orders or selling before Go Day
- Selling cookies for the incorrect price
- Selling cookies outside of authorized areas. For example:
 - Selling on a sidewalk or street corner
 - Setting up a Lemonade Stand on someone's property that is not where the girl or a close relative resides
 - Conducting a walkabout in a commercial/business area
 - Selling in front of or on a school campus (walkabout)
 - Boothing outside of GSGLA borders (see *Greater Cookie Family Guide* for details)
 - Adults selling without a girl present
- Selling at a booth location not scheduled for your troop in eBudde and/or without first submitting and receiving a special request approval
- Girls selling or delivering cookies alone
- Boothing with the incorrect girl/adult ratio or inappropriate behavior at a booth location, including leaving trash at the site
- Failure to pay for cookies and submit money as outlined by GSGLA

Application of Consequences

In the event that a consequence needs to be applied, the decision on which consequence to impose will be decided by the SUCPC, Product Programs Manager and/or Director of Retail & Product Programs. The weight of the consequence will be based on the rules broken, impact to others, safety, and if one or multiple infractions were made. Decisions about consequences will be kept confidential, and will not be shared with anyone other than the SUCPC and Product Programs staff.

Always Assume Good Intent

- If you see someone not following the rules:
 - Report the behavior to your SUCPC. Include troop number, date, time and place, who was there, and what was occurring.
 - DO NOT take pictures of "offenders"
 - Refrain from actively looking for problems
 - Trust in the process—**troops/girls not following the rules will be addressed appropriately.**