

ACH Adjustments, Failures, and NSF fees

- Troops should be well aware of their payment obligation to GSGLA, both how much they owe and when it is due.
- Troops are responsible for all bank fees charged to GSGLA due to NSF, account closed, or other preventable default. There is a \$25 fee in these instances
- If the troop does not have sufficient funds to fulfil the ACH debit, the troop must submit a Request for Debit Adjustment form to their PPM at least one week in advance of ACH debit date. In completing the form, the troop indicates how much is available to debit, provides documentation to support the adjustment request, and defines an agreed upon payment plan.